DEFECT CLAIM FORM

valtec

SELLER:

VALTEC spol. s r.o.
Lieskovská cesta 13
962 21 Lieskovec

Company ID: 36628484
VAT ID: SK2021860181

E: eshop@valtec-shop.com
T: 0948 488 885

BUYER:

First and last name:

Street and house number:

City/Town:

Postal code: **E-mail:**

Phone 1: **Phone 2:**

I hereby exercise my right arising from your liability for defects of goods purchased in your online store **www.valtec-shop.com**

Order number: **Order date:**

Name/Description of the claimed goods:

Detailed description of the claimed defect:

Attachments:

- ☐ **Warranty certificate**
- ☐ **Copy of invoice**
- ☐ **Claimed goods**
- ☐ **Photo documentation**
- ☐ **Other**

I prefer the claim to be handled in the following way:

In case of a removable defect: ☐ **Repair of the goods**

In case of an irremovable defect preventing proper use of the goods: ☐ **Replacement of the goods** ☐ **Refund of the purchase price**

In case of other irremovable defects: ☐ **Discount on the purchase price**

Other preferred solution: ☐

In: Date:

signature: